

Identity Verification process, registration documentation, a manual for registration and attending the shareholders meeting via electronic means, and voting.

of Ratchaphruek Hospital Public Company Limited

1. Procedure for Registration and Identity Verification to Obtain a Personal Identification Number (PIN Code) for Log-in to Attend the Annual General Meeting of Shareholders via Electronic Means through the IR PLUS AGM Application
2. **Registration period for identity verification to confirm the right to attend the Meeting**
The Company will allow shareholders or proxies to register and verify their identity through the IR PLUS AGM application from April 10, 2026 at 9.00 a.m. until April 22, 2026, until the Meeting is concluded.
3. Identity verification procedures and the registration and meeting attendance manual via the IR PLUS AGM application
The meeting system supports all devices, including smartphones, computers, laptops, and tablets, as detailed in the manual.

Please scan the QR Code to download **the manual and video demonstration** on how to register, verify identity, and attend the Annual General Meeting of Shareholders via electronic means, or click the following link:

<https://agm.irplus.in.th/manual/manual.html>



สแกนเพื่อดาวน์โหลด Application IR Plus AGM ระบบ IOS เวอร์ชัน 15 ขึ้นไป



สแกนเพื่อดาวน์โหลด Application IR Plus AGM ระบบ Android เวอร์ชัน 9 ขึ้นไป

Installation and User Guide for the IR Plus Mobile Application and Web Application, including a video demonstration on registration and meeting attendance

คู่มือสำหรับการใช้งาน mobile application



คู่มือสำหรับการใช้งานบน Web application





Questions and Comments During the Meeting

1. The Meeting will be broadcast live via Mobile Application or Web Application only. Therefore, in order to ensure that the Meeting proceeds in an orderly manner, if any shareholder or proxy has any questions or wishes to express any opinions on any agenda item, such shareholder or proxy may select the question mark menu to submit such questions or comments through the system. The system will arrange the questions or comments in the order in which they are submitted. In this regard, such questions and/or comments must relate only to the agenda item under consideration.
2. During the Meeting, if any shareholder or proxy engages in any act that disrupts the Meeting or causes disturbance to other participants, the Company reserves the right to suspend such act.

Other Terms and Conditions

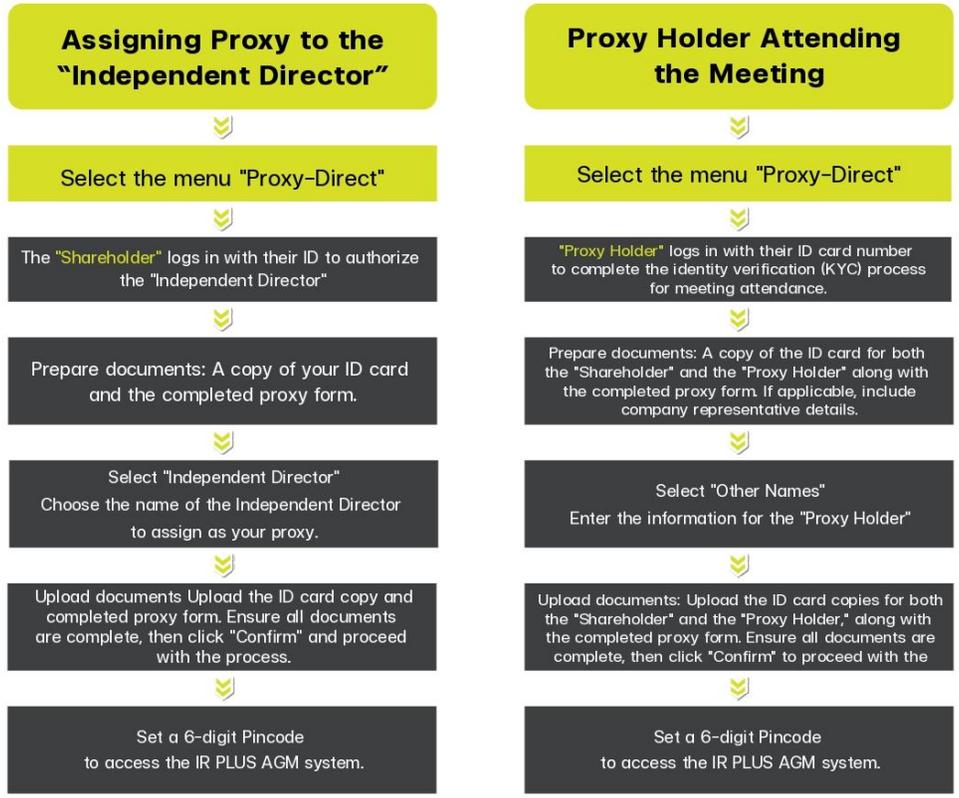
1. The content, images, and audio of the Meeting are the exclusive intellectual property of the Company. The Company does not permit any recording, modification, or dissemination of the images or audio of the Meeting and reserves the right to take legal action against any person who engages in such acts.
2. In the event that any shareholder or proxy uses any systems relating to the Meeting through the IR PLUS AGM system in a manner that is not in accordance with the procedures, methods, or other manuals prepared and notified by the Company for use in connection with the Meeting, and such non-compliance causes any damage to the Company in any respect, such shareholder or proxy shall be liable for such damages, including any expenses arising from claims or legal proceedings initiated by third parties, as well as legal action taken by the Company against such shareholder or proxy.
3. The Company reserves the right to take any action as it deems appropriate in the event that any shareholder or proxy refuses to comply with these procedures and methods, and may consider suspending the right to attend the Meeting through the Application if, during the Meeting, such shareholder or proxy fails to comply with such procedures and methods.



Registration processes for pin code identification and verification for the E-AGM log-in via IR PLUS



Steps for Shareholders / Proxy Holders to Verify Identity (KYC) through the IR PLUS AGM System



On the meeting day, shareholders/proxy holders log in to the IR PLUS AGM system and enter the 6-digit Pincode to register for the meeting.

Download the Application IR PLUS AGM iOS system ver. 15 or higher

Download the Application IR PLUS AGM Android system ver. 9 or higher

User Manual IR PLUS AGM system TH and ENG

Meeting on Web App "webagm.irplus.in.th"

Contact Us Add us on Line

@irplusagm

Scan QR Code

Call Center : 02-022-6200 Ext. 2 e-mail : irplus.agm@irplus.in.th

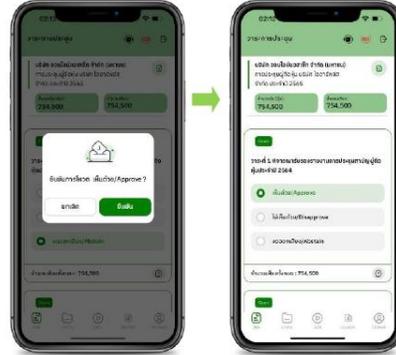


2.How to Voting via IR PLUS AGM



How to vote.

The system will Default vote “Agree” on every agenda that can change the vote result “Disagree” or “Abstain” Then press the bottom confirms to confirm. The system Will change the voting result immediately. As shown in the picture.



3. Asking question, Text format and VDO Call format



- In case, Asking questions via VDO Call
Click that shown on your screen, then type the question. Then wait for the staff will get back to you.
- In case, Asking questions via Text
Click that shown in every agenda to send questions to be asked in that agenda. You can ask a question in the system at any time until the agenda is closed.

4. Other Menu

- : Document
- : Media or VDO Presentation
- : Proxy *Incase Provide proxy to independent directors only.
This must be completed 1 day prior the meeting date
- : Profile
- : Log out ****When you confirm to log out the meeting
Your vote will eliminate from the vote base immediately.**
- : Live stream



If you encounter problems in the use please contact : IR PLUS AGM Call Center

Call : 02-022 6200 ext. 2, 626 Office hours: 9:00 a.m. to 5:30 p.m. Monday to Friday



Add Line id : @irplusagm

Or scan QR Code to report a problem using the system to get help quickly.



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